



### **About Intervention Group**

Intervention Group is an Oakland-based company that works throughout the city with a long and varied list of commercial and residential clients and we distinguish ourselves by providing expertise in security *patrol* and customized strategic services for residential neighborhoods.

### **Residential Patrol Philosophy**

Our success depends on our officers becoming a part of your community, eventually meeting homeowners and becoming familiar with individuals and families, their homes, and their vehicles. It takes time and consistency to become a part of the fabric of a community and to establish a trusted relationship, but it is our goal to build this awareness so we can easily identify inconsistencies that could present a threat to you or your community.

### **Residential Patrol Approach**

Our patrol procedure is to approach reported or questionable persons or vehicles with a professional, friendly approach without being confrontational. Our officers are unarmed, but do carry de-escalation of force options including batons and pepper spray; all individuals are trained on the effective and appropriate application of these tools. Highlights of services we provide to residential neighborhoods with marked security vehicles and uniformed unarmed officers:

- **Roaming Patrol:** Random patrols during predefined patrol hours with a contracted number of “hits” 7 days a week and 362 days a year (excluding Thanksgiving Day, Christmas Day and New Year’s Day). *To avoid an obvious pattern to outsiders, these patrols will be random.*
- **Vacation Watch:** For absences of 48 hours or more. Will provide additional time and attention to individual homes and officers may walk around a vacation-registered home to check for forced entry or damage.
- **Static Patrol:** Dedicated officer stationed at a designated area during contracted times to assist in security issues that occur at your property. May also provide drive-through and walk-through security checks as the officer deems necessary.
- **Home Alarm Response:** Option to list Intervention Group as a contact with alarm companies. If an alarm occurs during contracted hours, we are often first to response saving the expense of an OPD-issued false alarm assessment. Intervention Group officers will inspect for damage and/or intrusion, respond appropriately and contact homeowner.

Your participation in neighborhood safety is appreciated and Intervention Group is proud to serve you!

Sincerely,

Nathan Cook, General Manager  
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